JUN 27 2012 FCC Mail Room

June 20, 2012

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, D.C. 20554

Ms. Karen Majcher Vice President – High Cost Low Income Division Universal Service Administrative Company 2000 L Street NW, Suite 200 Washington, D.C. 20036

Krueger

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(5) and (a)(6)

Pursuant to Section 54.313(a)(5) and (a)(6) of the Federal Communications Commission's rules, enclosed are the certifications for Woodhull Telephone Company, Study Area Code 341091. Should you have any questions, please contact me via email at w443012@divcominc.net or by phone at 309-334-2150.

Sincerely,

Gerald Krueger Vice-President

Enclosures

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OUTAGE REPORTING - §54.313 (a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2). Woodhull Telephone Co., Study Area 341091, had no outages during 2011.

Date of Outage	Time of Outage	Description of Outage and Resolution	Particular Services Affected	Geographic Areas Affected	Steps Taken to Prevent Future Recurrences	Number of Customers Affected
Not Applicable		No Outages Occurred During 2011				
						}

UNFULFILLED SERVICE REQUESTS – §54.313(a)(3)

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

Woodhull Telephone Co., Study Area 341091, had no unfilled requests for service during calendar year 2011.

NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS - §54.313(a)(4)

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

<u>During calendar year 2011, Woodhull Telephone Co., Study Area 341091, received 0 complaints per 1,000 working access lines.</u>

§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES Woodhull Telephone Co., Study Area 341091, complies with all service quality standards and consumer protection rules.

Service Quality Standards and Consumer Protection Rules Annual Certification

Gerald Krueger	V	ice-President	Woodhull Telephone Co.
Printed Name of	Officer	Title of Officer	Company Name
	•		Company. I hereby certify that the s and consumer protection rules.
Executed on		June 20, 2012 Date	
Signature	Gero	eld Luega	
Printed/Typed Name		Gerald Krueger	

§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Woodhull Telephone Co., Study Area 341091, is capable of functioning in emergency situations.

Ability to Function in Emergency Situations Annual Certification

Gerald Krueger	Vice-President	Woodhull Telephone Co.		
Printed Name of Officer	Title of Officer	Company Name		
I am authorized to provide	this certification on behalf of t	the Company. I hereby certify that the		

Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on	June 20, 2012		
	Date		
Signature	Gerald Truem		
	Gerald Krueger		
Printed/Typed Name			

ADDITIONAL VOICE RATE DATA - §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

As of June 1, 2012, Woodhull Telephone Co., Study Area 341091 did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318.

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.3°	13(a)(2) – Outage reporting
X	My company was not required to collect this information in 2011.
<u></u>	My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.
§ 54.3′	13(a)(3) – Unfulfilled service requests
X	My company was not required to collect this information in 2011.
	My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.
§ 54.3°	13(a)(4) – Customer complaints per 1000 connections
X	My company was not required to collect this information in 2011.
	My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.
§ 54.3′	13(a)(5) – Service quality standards and consumer protection rules
	rtify that the reporting carrier is in compliance with applicable service quality standards and sumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. (Please enter your Company Name, State and Study Area Code)

Company Name	State	Study Area Code
Woodhull Telephone Co.	IL	341091

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,

Signature of Corporate Officer

Date:

6/20/2012

Gerald Krueger
[Printed Name of Corporate Officer]

Vice-President

[Title of Corporate Officer]

Carrier's Name Woodhull Telephone Company Carrier's Address 246 N Division St., Woodhull IL 61490 Carrier's Telephone Number (309) 334-2150